

Use this link to access the recording of
MI THIS-WIC ONE orientation session held on October 28, 2021:

<https://vimeo.com/643980228/1eee04c9cc>



Michigan THIS-WIC - ONE Staff Training Agenda

- 1) **Introductions (5-10 minutes)**
 - a) Please add your name & clinic location to your video-conference screen.
 - b) **All share:** Name, Location, ***What is one thing that is going well or one positive aspect of doing remote appointments?***
 - c) Video cameras on (if possible) during group discussions. Mute & video off during presentations.
- 2) **Review agenda**
- 3) **Review staff training resources (5 minutes)**
 - a) Resources to have open for this training session:
 - i) ONE Pre-training Checklist
 - ii) ONE Quick Guide
 - iii) ONE Sample Scenarios
 - b) Locate & review User Manual posted on [ONE website](#)
- 4) **Overview of ONE (20 minutes)**
 - a) ONE will only be used during nutrition counseling and breastfeeding support **telehealth appointments only** during the THIS-WIC study.
 - b) Technology terms & ONE Glossary (user manual)
 - c) How to use ONE during a typical WIC appointment (clinic interface walk-through)
 - d) What will the client see? (participant interface walk-through)



5) What are Nutrition Tools? (15-20 minutes)

- a) How to use the features of Nutrition Tools
- b) How to use Tools while working remotely to support visual learning

6) How does ONE work for clients? (15-20 minutes)

- a) Adding new client accounts
- b) Client sign-up / onboarding
- c) Preview MI THIS-WIC features - Feed links

Break - 5 minutes

7) Share education through ONE (20 minutes)

- Discussion / Ask questions while practicing -

- a) Practice with View as Participant feature
 - i) Take 5 minutes to share 2-3 topics to yourself & look at how it shows up on the participant interface.
- b) Take 5 minutes to look at the participant interface:
 - i) Find these sections: Feed, Explore (articles, recipes), Lessons

8) Role play with sample scenarios (15-20 minutes)

- a) Break-out rooms: Small group practice using ONE on the demo website with sample scenarios.

Break - 5 minutes

9) ONE Lessons (5-10 minutes)

- a) Review how to recommend a ONE lesson topic to support a client's goal.
- b) Preview how information about lessons is reported back to WIC.
- c) Interim nutrition education process

10) ONE Reports (5-10 minutes)

- a) Overview of ONE Reports

11) Discussion / Q&A (20 minutes)

- a) Review participant promotion toolkit:
 - o Participant brochure:
 - Print & digital
 - English & Spanish
 - o Sample text messages
 - English & Spanish
 - o Participant promotion video:
 - Currently in English, being translated into Spanish
 - o Social media images
- b) Review timeline, next steps