

Tips for Video Appointment with WIC

Our goal is to ensure you receive the same high-quality care that you would by coming in for a visit. It's not required to participate in video calls, but this will help us to use it in the future when we need to return to in-person appointments. Thank you for helping us out!

1. Internet Access: Make sure to have reliable internet access. You can go to a library or community center if there is free Wi-Fi but it may not be as private for you.
2. Access to Platform: We will be using Teams for this appointment. You can either download the app or access the appointment invite through a web browser using the meeting ID and passcode to log in. You will receive an email from the WIC office with meeting information. If you are unable to make the appointment time or have trouble connecting, call the WIC office at 715-682-6661.
3. Camera use is your choice: You can have your camera on or off. Wear whatever makes you feel comfortable.
4. Find a safe and quiet spot: Find a quiet spot where you can hear the WIC staff clearly. Avoid driving during the appointment. If unable to find a quiet space, try using headphones to make it easier to hear and talk to the WIC staff.
5. Close other apps: Before the visit starts, close other apps/browsers that you are not using to help improve internet connection.
6. Consider propping your device: Lean your phone/tablet against another object to allow you to use your hands freely and get comfortable.

Visual steps for joining your video WIC appointment:

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 268 909 432 363

Passcode: NfbWS4

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Select an account or join as a guest



Sign in to another account



Join as a guest



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